

## **Planned Respite Care Service**



## Our Planned Respite Care Service

Our Live-in Care Service for people who care for a family member or friend but need a break knowing that their loved one is being cared for safely in their own environment by our experienced live-in carers.

Our service removes the risks associated with being alone and promotes independence through one-to-one care. Carers can assist with personal care, shopping, cooking, cleaning, walking the dog, laundry, medical and social appointments or simply provide companionship.

Able Community Care is an Introductory Service and our carers are self-employed. Able Community Care undertakes rigorous reference checks, interviews and all carers have current DBS checks and Public Liability Insurance.

This service is booked in advance and is available nationwide



## **How to Access our Care Service**

After an initial contact with us, we will answer any questions you may have. We now ask you to complete the enclosed client form. This enables us to start to build a picture of your need and requirements.

Once we have confirmed we can meet your needs, an Offer of Care Letter is sent to you or your advocate with full costs and a breakdown.

Unlike other care agencies, we do not agree to undertake a care package without first establishing that we are the right agency for you.

If you wish to go ahead, we will require a start date and a copy of our Terms and Conditions signed and returned. You will be introduced to your individual Care Manager and we will endeavour to find you the 'right match' of carer.

It is your choice to have or not have any carer in your own home. We welcome and encourage regular feedback from clients and their families on a carers suitability or compatibility.

## **Reliability and Out of Hours Assistance**

Our care promise is continuous care. We have 100% reliability 365 days a year.

In the case of an emergency, our Care Managers can be contacted 24 hours a day to respond to any problems with your care package.

## **Why Able Community Care?**

Able Community Care is experienced in providing care to people from late teens to centenarians. We understand the needs of people with conditions such as Alzheimer's, Parkinson's disease, MS, spinal injuries, stroke recovery, acquired head injuries and Cerebral Palsy, for example.

Your Care Manager will liaise with you at every step, via telephone, e-mail, by post or a home visit if requested.

For every carer booking we will send you an advice letter in advance. This features a photograph and an up to date profile of your carer. Your carer will then telephone you to introduce themselves and to discuss any concerns you may have.

Able Community Care is backed by lawyers with in-depth knowledge of domiciliary care. This, added to our several decades experience in the care sector, enables us to meet the needs of a continuously changing industry.



**The Home of Able Community Care**



# History of Able Community Care

Angela Gifford founded Able Community Care in 1980 when there were few alternatives to a move into a residential care home for older and disabled people.

Angela's objective for Able Community Care was to provide an appropriate and reliable, live-in, home care service for people who had high-dependency care needs and wished to remain in their own home.



The live-in care service would remove the risks associated with being alone, needing care and would encourage independence with the support of one to one care. Live-in carers would assist with personal care, domestic care and offer social companionship. A rotational system of fortnightly live-in carers would be put in place, with our clients choosing whom they would like to have on their personal care rota.

Able Community Care has always believed that everyone is an individual and deserves to be cared for in a safe and caring manner with the person's own way of life respected and their views on how they wish to be cared for listened to.

Able Community Care is a specialist live-in care provider, providing live-in care services throughout the UK and The Channel Islands. The company remains in the same family ownership as in 1980.

## Able Community Care also provide:



**Holiday Care  
Companion  
Service**



**Home from  
Hospital Care  
Service**



**Long Term  
Live-in Care  
Service**

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